



# Maintenance Guide

**WOOD**

## How to Maintain your flooring

## Click & 5G Engineered Wood

Engineered floors are very dimensionally stable allowing them to be installed over all types of sub floors. They are suitable for all areas of the house except bathrooms and wet areas. They are also suitable for use over under floor heating and conservatories.

### Storage

Decorating and remodelling a home is a time-consuming process that can become even longer when little problems arise. If your building project exceeds the original timeframe you may need to store some of your flooring materials like Engineered Wood flooring. Engineered Wood flooring is susceptible to environmental damage, so it must be stored properly in order for it to be viable for use when you need it. If you make the effort to store your flooring properly, you can avoid having to deal with damage or replacements later.

While it may be required to leave Engineered Wood flooring in the garage for a few days before bringing it inside to acclimatise, these conditions are not acceptable for long-term storage. Flooring must be kept in properly enclosed surroundings that have a secure roof and weatherproof windows. Extreme temperatures and excess moisture can irreparably damage wood flooring, so it is important to select an area that will protect your flooring from exposure to the elements.

If Engineered Wood flooring is exposed to freezing temperatures or extreme heat, this can lead to cracking or warping. In order to prevent this damage, if you are not sure, speak to our personal flooring experts about what temperature and humidity is ideal for storing your particular type of flooring, and do what you can to control the temperature and humidity in your temporary storage area. Engineered Wood flooring needs to be kept clean and dry, so air circulation is also a concern. Clean air should be allowed to circulate among the stacks of flooring; you may need to install fans if your building has poor air flow.

The flooring should be laid down horizontally onto a flat surface, and never propped up against a wall, for example, as this is likely to cause the flooring to warp and bow.

## Lacquered Wood

In order to ensure lasting satisfaction from your new lacquered floor, it is important to correctly care for the floor starting immediately after installation. With the right care, the lacquered floor will maintain a fresh, clean new looking surface with a subtle sheen.

### General cleaning

Normal cleaning to remove surface debris is accomplished using a broom or vacuum cleaner. To remove normal stains and non-loose dirt, the floor should be cleaned with our flooring after care products. Depending on the level of cleaning you require, we offer everyday cleaning products and care and protect kits to suit and will help to keep your floor in the best condition.

### Refreshing your new floor

To keep the floor looking new it is recommended to use our range of Refresher products, these help to prevent dust build up, add antistatic and anti-slip properties as well as restoring the floor to its original sheen. Do not layer on top of any stubborn dirt to ensure the best results. We offer ready mixed solutions which are ideal to quickly refresh your flooring and to maintain that new look, this is recommended two to three times per year dependant on wear and foot traffic.

## Oiled Wood Flooring

In order to ensure lasting satisfaction from your new oil-finished floor, it is important to correctly care for the floor from the off, starting immediately after installation. With the right care, your oiled floor will become increasingly easy to clean and hard-wearing over time. This is because the recommended products used to clean the floor, actually coats it with an invisible film, providing additional protection and thus making the floor more resistant to dirt. The floor can also be re-oiled as part of a regular maintenance program thus ensuring a lifetime of use and enjoyment.

All oiled floors are recommended to be thoroughly cleaned right after installation and as a regular cleaning regime. As a result of this the surface will then be more hardwearing and be easier to clean and maintain in the future.

Normal cleaning to remove surface debris is accomplished using a broom or vacuum cleaner. To remove normal stains and non-loose dirt, the floor should be cleaned with our flooring after care products. Depending on the level of cleaning you require, we offer everyday cleaning products and care and protect kits to suit and will help to keep your floor in the best condition.

### Cleaning extremely dirty floors

To keep the floor looking new it is recommended to use our range of Refresher products, these help to prevent dust build up, add antistatic and anti-slip properties as well as restoring the floor to its original sheen. Do not layer on top of any stubborn dirt to ensure the best results. We offer ready mixed solutions which are ideal to quickly refresh your flooring and to maintain that new look, this is recommended two to three times per year dependant on wear and foot traffic

**This is a brief guide on installing solid wood flooring always refer to the manufacturer's installation guides in the packs of the flooring.**